TERMS AND CONDITIONS

The #CycleForChange Challenge (referred herein as "Event") is organised by Senoko Energy Supply Pte Ltd (referred herein as the "Organiser"), using Togoparts (collectively referred to as "Platform") as an event platform partner. All participants must comply with the Rules & Regulations below.

Togoparts is an online platform that provides access to plan and book a variety of fitness and wellness activities at online Virtual Events. By accessing, browsing, downloading and/or using the Platform and/or Service, you acknowledge that you agree to comply with and be bound by these Terms. If you disagree with any part of these Terms, you may discontinue your access and/or use of the Platform and/or Service.

We may revise or update these Terms at any time by posting a revised/an updated version on the Platform. Unless stated otherwise, any revision or update takes effect immediately. Your continued access and/or use of the Platform and/or Service after a revision or update to these Terms constitutes your binding acceptance of the revised or updated Terms.

RULES AND REGULATIONS

Each ride must be logged on STRAVA (referred herein as the "App") and cannot be inputted manually. For more information regarding how to log activities on the App, please see STRAVA's "How It Works" page (http://www.strava.com/how-it-works). Any form of entry and participation in the Event other than that described herein is void.

- (1) Activity should not be recorded on any motorised vehicles (motorised bicycles, e-scooters, cars, motorbikes, buses, lorries, etc)
- (2) Missing distances are not allowed to be added even if there was an error in the Strava GPS tracking system.
- (3) Multiple missing activities will not be included in the leaderboard if no appeals are sent within 48 hours of the activities.
- (4) Togoparts reserves the right to remove your activity should we find that it is suspicious at our discretion.
- (5) Tagged Strava Rides are not accepted. Our system automatically removes these types of rides.
- (6) Participants of the event will be auto-registered to the global year-long leaderboard next year.

PERSONAL DATA PROTECTION

By submitting this registration form, you agree that the Organiser may collect, use and disclose your personal data, as provided in this application form, or (if applicable) obtained by the Organiser as a result of your participation in the Event, for the following purposes in accordance with the Personal Data Protection Act 2012 and our data protection policy:

- (1) The processing of this registration;
- (2) The administration of the registration and the Event;
- (3) Information sent by the Organiser about the Event via Email, SMS text message and Phone Call.
- (4) Information sent by the Organiser on selected third parties', Event Business Partners' and Sponsors' products and services, such as updates on their latest promotions and their new products and services, via Email, SMS text message and Phone Call.

(5) To administer any lucky draws in this Event, including to contact you for the administration of prizes in relation to the lucky draw(s).

LIMITATIONS OF LIABILITY

- (1) stolen, lost, late, misdirected, damaged, undeliverable or incomplete, inaccurate, delayed, illegible entries due to technical, computer, mechanical, printing, typographical, human or other errors relating to or in connection with the Event, including, without limitation, errors which may occur in connection with the administration of the Event, the mailing or transmission of entries, notification or correspondence, the processing of entries, the logging of distance cycled, the announcement of the prizes or in any Event-related materials;
- (2) technical failures of any kinds;
- (3) failures of any of the equipment or programming associated with or utilized in the Event;
- (4) unauthorized human and/or mechanical intervention in any part of the entry process or the Event;
- (5) technical or human error that may occur in the administration of the Event, the sending of entries or the processing of entries; or
- (6) any injury or damage to persons or property that may be caused, directly or indirectly, in whole or in part, from the entrant's participation in the Event or receipt or use of any prize.

If for any reason an entrant's entry is confirmed to have been erroneously deleted, lost or otherwise destroyed, corrupted or for any other reason not accepted as an entry into the Event, the entrant's sole remedy is to enter again into the Event. The Organiser may rescind any Event entry found to contain such errors or failures without liability at its sole discretion.

As a condition of participating in the Event, the entrant agrees to release, indemnify and hold harmless the Organiser, the Platform and its respective affiliates, prize suppliers, and the Organiser's business partners and all their affiliates, and each of their respective agents, representatives, officers, managers, directors, members, shareholders and employees (the ""Released Parties"") from and against any injuries, losses, damages, claims, actions and any liability of any kind resulting from or arising from any breach of representation made by the entrant in connection with the Event, the exercise by the Organiser or its designees of any of the right granted by the entrant in these Official Rules and the entrant's participation in the Event, including acceptance, possession, use, misuse or nonuse of the prize(s), or any injury or damage to the entrant's or any other person's computer or wireless device relating to or resulting from participation in the Event or downloading any materials in the Event, or inability to access any webApp or wireless service associated with this Event, or any combination thereof. Entrants agree that the laws of Singapore will govern any and all disputes.

As a condition of participating in the Event, the entrant agrees that as to the Organiser and the Released Parties:

- 1) under no circumstances will the entrant be permitted to obtain awards for, and the entrant hereby waives all rights to claim, punitive, incidental, consequential, or any other damages,
- all causes of action arising out of or connected with the Event, or any prizes awarded, shall be resolved individually, without resort to any form of class action, and shall in no event include attorneys' fees.
- 3) The Organiser & Platform reserves the right to modify the prize award procedures.

4) Entrants taking part at this event entirely at their own risk and are 100% responsible for selecting and staying on a safe route and avoid trespassing at all points. The Organiser & The Platform, the holding company and any of the sponsors or partners accept no responsibility for any accidents, incidents of any nature, or injuries sustained whilst taking part in a virtual event.

If in the Organiser's & the Platform's opinion, there is any suspected or actual evidence of electronic or non-electronic tampering with any portion of the Event, or if a computer virus, bug, unauthorized intervention, fraud, or technical difficulties or failures compromise or corrupt or affect the administration, integrity, security, fairness, or proper conduct of the Event, the Organiser & the Platform reserves the right, at its sole discretion, to disqualify any individual who tampers with the entry process, the logging of miles and/or to modify, suspend or terminate the Event. In the event that the Event is cancelled or postponed for any reason whatsoever, the organizer and platform reserve the right to modify or cancel the prize award procedures.

Entrants under the age of 18 as of 01/01/2022 will be required to seek permission and consent from either of his/her parents or a legal guardian as a prerequisite for participation in the Event.

ANY ATTEMPT BY AN ENTRANT TO DELIBERATELY DAMAGE THE EVENT OR UNDERMINE THE LEGITIMATE OPERATION OF THE EVENT MAY BE IN VIOLATION OF CRIMINAL AND CIVIL LAWS AND SHOULD SUCH AN ATTEMPT BE MADE, THE ORGANISER RESERVES THE RIGHT TO SEEK CIVIL AND/OR CRIMINAL PROSECUTION AND DAMAGES (INCLUDING ATTORNEYS' FEES) FROM ANY SUCH ENTRANT TO THE FULLEST EXTENT OF THE LAW.

PRIZES - Winning Categories

(1) The #CycleForChange challenge period is held between 10 March 2022 (00:00 hours, Singapore time) and 22 April 2022 (23:59 hours, Singapore time) (both dates inclusive) (the "Challenge Period"). Only participants who took part in the event during the Challenge Period are eligible for this Contest.

(2) There are four(4) winning categories during the Challenge Period, and a total of three (3) individual winners and five (5) team winners for the entire Challenge Period.

Please see the breakdown and description of winners.

- a. Top 3 Elite Finishers (individual): This will be determined by the event Individual leaderboard, and the top 3 Elite Finishers who clocked the most distance (km) will be awarded an Elite Finisher prize.
- b. Top 3 Family Teams: This will be determined by the event Family leaderboard, and the top 3 Family Teams which clocked the most distance (km) will be awarded the Family Team prize.
- c. Top Power Ranking Team (Corporate): This will be determined by the event Corporate Team leaderboard, and the top Corporate Team which clocked the most distance (km) will be awarded the Power Ranking Team (Corporate) prize.
- d. Top Power Ranking Team (Interest Groups): This will be determined by the event Interest Group Team leaderboard, and the top Interest Group Team which clocked the most distance (km) will be awarded the Power Ranking Team (Interest Groups) prize.

(3) The prizes will be as follows:

- a. Elite Finisher Prize
 - i. One-year supply of LifeGreen24 (capped at S\$1,200 bill credit) to one residential address only.
 - ii. Renewable Energy Certificates (RECs) registered under the winners' names
 - iii. Garmin FR 55 watch each (valued at S\$299)
- b. Top 3 Family Teams Prize
 - i. One-year supply of LifeGreen24 (capped at S\$1,200 bill credit) to one residential address only.
 - ii. Renewable Energy Certificates (RECs) registered under the team's name
- c. Top Power Ranking Team (Interest Groups) Prize
 - i. Renewable Energy Certificates (RECs) registered under the team's names
 - ii. Two Garmin Edge 130 plus watches (valued at S\$319 each) and three Garmin Venu SQ watches (valued at S\$379 each)
- d. Top Power Ranking Team (Corporate) Prize
 - i. Renewable Energy Certificates (RECs) registered under the team's names
 - ii. Garmin RTL 515 (valued at S\$299) and \$50 Garmin voucher for each member

(4) Details about one-year supply of LifeGreen24

- a. Winners must sign up for Senoko Energy's service in order to be eligible for this prize and winners have up to 3 months to claim the prize from Senoko Energy, failing which it will be forfeited.
- b. The one-year supply of LifeGreen24 is capped at S\$1,200 and the rebate will be offset against the winners' electricity bills. If the winner terminates their contract with the Organiser, any unutilized rebates will be forfeited.

(5) Details about Renewable Energy Certificates (RECs)

- a. The number of local RECs registered under the winners' names will be equivalent to three times the amount of carbon dioxide offset, based on the total distance covered by the winners.
- b. The calculation will be based on 1 REC helping to offset 408kg of carbon dioxide from 1 Mwh energy consumption. References:
 - i. The Grid Emission Factor (GEF): https://www.ema.gov.sg/cmsmedia/18RSU.pdf
 - ii. Annual Ave private car mileage: <u>https://data.gov.sg/dataset/annual-mileage-for-private-</u> motor-vehicles
 - iii. The Sustainable Singapore Blueprint (SSB) 2015: https://www.nccs.gov.sg/media/publications/sustainable-singapore-blueprint

(6) Each prize is non-redeemable for cash and/or any other items, and it is non-transferable, non-assignable and non-exchangeable.

(7) Winners will be determined by Senoko Energy's Management (whose decision shall be final) after the end of the contest period and will be notified by 1 May 2022.

(8) Winners will be contacted via the contact number and/or email address.

(9) The prize is awarded conditionally upon acceptance and if a winner is unable to be contacted by 9 May 2022, a supplementary winner may be chosen at Senoko Energy's Management discretion.

PRIZES - Achievements

(1) Only participants who unlocked the achievements, Route Explorer Champion and Power Surge, during the Challenge Period are eligible for the prizes. Each eligible participant has one (1) chance in the lucky draw.

(2) There will be a maximum of four (4) winners for the entire Challenge Period. Winners can only win once throughout the Challenge Period. Winners will not be qualified to participate again after they have won a Prize pursuant to this Contest.

Please see the breakdown of the number of winners and prizes.

- a. Route Explorer Champion: 1 winner will get a Garmin FR 745 (valued at S\$769).
- b. Power Surge: 3 winners get a Garmin Instinct Solar each (valued at S\$629).

(3) Each prize is non-redeemable for cash and/or any other items, and it is non-transferable, non-assignable and non-exchangeable.

(4) Winners will be determined by Senoko Energy's Management (whose decision shall be final) after the end of the contest period and will be notified by 1 May 2022.

(5) Winners will be contacted via the contact number and/or email address.

(6) The prize is awarded conditionally upon acceptance and if a winner is unable to be contacted by 9 May 2022, a supplementary winner may be chosen at Senoko Energy's Management discretion.

PUBLICITY RIGHTS

Except where prohibited by law, by entering the Event, and as a condition of participating in this Event, the entrant agrees to allow the Organiser and/or the Organiser's designee the perpetual right to use his/her name, biographical information, photos and/or likeness, statements and voice for advertising and promotional purposes for this and similar Events, worldwide, and in perpetuity, in any and all forms of media, now known or hereafter devised without additional compensation, review or approval rights, notification or permission, except where prohibited by law.

GOVERNING LAW

This Event is governed by the laws of Singapore. While undertaking the challenge, all participants must comply with the Safety Management Measures (SMM) in force at the point of time.