



1. The Trust Bank Partnership Programme (“Promotion”) is available from 1 Sep to 31 Oct 2022 (both dates inclusive) (“Promotion Period”).

2. The Promotion is open to the first 400 customers who are new or renewal customers of Senoko Energy Supply Pte Ltd (“Senoko Energy”) (collectively, “Eligible Senoko Customers”) and principal cardholders of Trust cards (“Cards”) issued by Trust Bank (Singapore) Limited (“Bank”) (collectively, “Eligible Cardholders”).

By participating in the Promotion, the customers agree to be bound by these terms and conditions.
Promotion Mechanics

3. Under this promotion, an Eligible Senoko Customer can get a one-time bill rebate if he/she renews or signs up for a twelve (12) or twenty-four (24) months Senoko Energy residential electricity price plan (“Senoko Energy Plan”) via a promo code, “TBIEAH30” or “TBIEAH90” (“Promo Code”) and successfully sets up payment for the Senoko Energy Plan on a recurring basis to a Trust card by the relevant stipulated dates in Table 2 below.

Promo Price Plan	Promo Code	Rebate Amount
12-month Senoko Energy Plan	TBIEAH30	One-time S\$30 bill rebate
24-month Senoko Energy Plan	TBIEAH90	One-time S\$90 bill rebate
Limited to the first 400 Cardmembers per month who are new & renewal customers of Senoko Energy.		

Sign Up Period	Recurring Set Up Date	Earliest Date Rebate Credited
1 – 30 September 2022	By 30 November 2022	By 30 Apr 2023
1 – 31 October 2022	By 31 December 2022	By 31 May 2023

Table 1: Recurring Payment Set Up Date

4. For the avoidance of doubt, renewal customers of Senoko Energy who had previously set up a recurring payment arrangement with Senoko Energy with the Bank will still qualify for the Promotion.

5. Each Eligible Cardholder shall receive a one-time S\$30 or S\$90 Senoko Energy Plan bill rebate (the “Rebate”) for 12-month or 24-month sign-up.

6. An Eligible Senoko Customer or Eligible Cardholder can receive a maximum bill Rebate of S\$30 or S\$90 during the applicable contract period of the relevant Senoko Energy plan that is signed up.



7. Senoko Energy will award the Rebate to the Eligible Senoko Customers' bill by the relevant stipulated dates in Table 1.
8. Eligible Cardholders whose Card accounts have been suspended, cancelled and/or terminated for any reason during the period of 1 Sep to 31 Oct 2022 (inclusive of both dates) are not eligible for the Promotion.
9. The Rebate is strictly non-transferable and non-exchangeable (for cash or credit or otherwise).
10. By using the Promo Code to participate in this Promotion, you agree to be bound by the Terms and Conditions and any amendment we make to these Terms and Conditions, and acknowledge that your personal data and/or information will be shared by Senoko Energy with the Bank for the purpose of administering this Promotion. Senoko Energy reserves the right to vary, modify, add or delete any of these terms and conditions, including terminating, shortening, extending or withdrawing the Promotion, without prior notice or reason.
11. In the event the Eligible Cardholder's bill with Senoko Energy is lower than the Rebate amount, the balance Rebate shall be carried forward and applied to subsequent bills until all the Rebate has been utilised.
12. In the event of early termination of Senoko Energy Plan by customer of Senoko Energy, no portion of any payments of any kind whatsoever previously provided to customer (including but not limited to rebates) shall be owed or be repayable to customer. For the avoidance of doubt, no portion of any payments of any kind whatsoever previously provided to Senoko Energy shall be owed or be repayable to the Bank.