



### **Senoko Energy 2024 - PRISM+ Aura Air Purifier Promotion Terms & Conditions**

1. These terms and conditions shall apply to the promotional code (“promo code”) “**GIROJOYB3**” provisioned by Senoko Energy Supply Pte Ltd.
2. The Promotion Period is from 17 Sep 2024 to 5 Jan 2025, inclusive of both dates, or while stocks last.
3. The promo code is applicable to both new sign-ups and renewal of Senoko Energy’s 24-month fixed rate, off-peak rate, discount-off tariff and discount plans.
4. The Promotion is limited to one redemption per customer and not applicable in conjunction with other promotions, unless otherwise stated.
5. For the avoidance of doubt, this promotion is not applicable to existing Senoko Energy customers with service contracts that are auto-renewed.
6. Promo Code cannot be applied to previous residential sign-ups except for Senoko Energy customers who are able to renew his/her contract. In such a case, the Promo Code will be applied on the renewal contract.
7. Under this promotion, an eligible Senoko Energy customer can get a **complimentary PRISM+ Aura Air Purifier (in Alpine White) worth \$279 (“Gift”)** if he/she fulfils all the following:
  - a. Be the **first 200 customers** to sign up or renew via self-help online channels for a **twenty-four (24) months** Senoko Energy residential electricity price plan (“Senoko Energy Plan”) within the Campaign Period and apply the promo code “**GIROJOYB3**” (“Promo Code”) at checkout, prior to completing your registration.
  - b. successfully sets up **recurring payment for the Senoko Energy Plan via GIRO** by the relevant stipulated dates in Table 1 below.
  - c. **retain GIRO recurring payment arrangement** throughout the full contractual period.

<b>Sign Up Period</b>	<b>Recurring Set Up Date</b>	<b>Estimated Period to Receive Gift</b>
17 – 30 Sep 2024	By 31 Oct 2024	Between Jan - Apr 2025
1 – 31 Oct 2024	By 30 Nov 2024	Between Feb - May 2025
1 – 30 Nov 2024	By 31 Dec 2024	Between Mar - Jun 2025
1 Dec 2024 – 5 Jan 2025	By 31 Jan 2025	Between Apr - Jul 2025

Table 1- Recurring Payment Set-Up Dates

8. Eligible customers who meet the above requirements will receive a redemption email within 30 working days from their third (3rd) billing, based on the start date of their new Senoko Energy contract.

9. The Gift must be redeemed within one month of being contacted by PRISM+. Unredeemed Gift after this period will be forfeited and no correspondence or claims will be entertained in the event of such forfeiture. A customer whose Gift has been forfeited shall not be entitled to any payment or compensation whatsoever from Senoko Energy.
10. The Gift is strictly non-exchangeable, non-refundable, and non-redeemable for cash or credit or otherwise.
11. To enjoy the Gift associated with the promo code, the full contractual period will have to be fulfilled. Early termination of contract may result in a reversal of gift.
12. The Gift's warranty shall be subjected to [PRISM+ warranty policy](#).
13. Senoko Energy is not an agent of PRISM+. Any dispute regarding the quality or service standard must be resolved directly with PRISM+. Senoko Energy will not assume any liability or responsibility for the acts of the merchants or any defects in products or services offered in this promotion.
14. Standard terms and conditions of Senoko Energy, and product terms governing the electricity price plan applies.
15. Senoko Energy reserves the right to vary, modify, add or delete any of these terms and conditions, including terminating, shortening, extending or withdrawing the Promotion, without prior notice or reason.