



Terms & Conditions Senoko Energy Q4 2024 GIRO Promotion – GIROJOY30 Promo Code

1. These terms and conditions shall apply to the promotional code (“promo code”) **“GIROJOY30”** provisioned by Senoko Energy Supply Pte Ltd.
2. The promo code entitles you to enjoy a **one-time \$30 bill rebate** off your Senoko Energy electricity bill and is **valid from 5 Oct 2024 to 5 Jan 2025, both dates inclusive**.
3. The promo code is applicable to both **New Sign-Ups & Renewal of Senoko Energy’s 12-month fixed rate and discount plans**.
4. For the avoidance of doubt, this promotion is not applicable to existing Senoko Energy customers with service contracts that are auto-renewed.
5. Under this promotion, an eligible Senoko Energy customer can get a **one-time bill rebate** if he/she sign-up or renews for a **twelve (12) months** Senoko Energy residential electricity price plan (“Senoko Energy Plan”) via a promo code **“GIROJOY30”** (“Promo Code”) and successfully sets up payment for the Senoko Energy Plan on a **recurring basis through GIRO**, by the relevant stipulated dates in Table 1 below.

Sign Up Period	Recurring Set Up Date	Earliest Date of Rebate Credited
5 to 31 Oct 2024	By 30 Nov 2024	By 31 May 2025
1 to 31 Nov 2024	By 31 Dec 2024	By 30 Jun 2025
1 Dec 2024 to 5 Jan 2025	By 31 Jan 2025	By 31 Jul 2025

Table 1 - Recurring Payment Set-Up Dates

6. An eligible Senoko Energy customer will receive a **one-time bill rebate of S\$30** by the dates indicated in Table 1, depending on their service sign-up or renewal date and recurring payment set up date.
7. To apply a promo code, you must enter it at check-out prior to completing your registration.
8. To enjoy the bill rebate associated with the promo code, the full contractual period will have to be fulfilled. Early termination of contract may result in a reversal of benefits.
9. Promo code cannot be applied to previous residential sign-ups except for Senoko Energy customers who are able to renew his/her contract. In such a case, the promo code will be applied on the renewal contract.
10. If the Eligible Customer’s bill with Senoko Energy is lower than the Rebate amount, the balance Rebate shall be carried forward and applied to subsequent bills until all the Rebate has been utilised.

11. The Rebate is strictly non-transferable and non-exchangeable (for cash or credit or otherwise). Standard terms and conditions of Senoko Energy, and product terms governing the electricity price plan applies.
12. In the event of early termination of Senoko Energy Plan by customer of Senoko Energy, no portion of any payments of any kind whatsoever previously provided to customer (including but not limited to rebates) shall be owed or be repayable to customer.
13. Promo codes are not applicable in conjunction with other promotions.
14. Senoko Energy reserves the right to vary, modify, add or delete any of these terms and conditions, including terminating, shortening, extending or withdrawing the Promotion, without prior notice or reason.