



Senoko Energy 2025 – Samsonite Red - TOIS C Spinner 20" Luggage + \$50 Bill Rebate
GIRO Promotion Terms & Conditions

1. These terms and conditions shall apply to the promotional code (“Promo Code”) **“GIROLTF50SL”** provisioned by Senoko Energy Supply Pte Ltd.
2. The Promotion Period is from **30 Mar 2025 to 14 Apr 2025**, both dates inclusive or while stocks last basis.
3. The Promo Code is applicable to **New Sign-Ups and Renewal of Senoko Energy’s 36-month fixed rate, discount-off tariff and discount plans.**
4. The Promotion is limited to one redemption per customer and not applicable in conjunction with other promotions, unless otherwise stated.
5. For the avoidance of doubt, this promotion is not applicable to existing Senoko Energy customers with service contracts that are auto-renewed.
6. Promo Code cannot be applied to previous residential sign-ups except for Senoko Energy customers who are able to renew his/her contract. In such a case, the Promo Code will be applied on the renewal contract.
7. Under this promotion, an eligible Senoko Energy customer can get a **complimentary Samsonite Red - TOIS C Spinner 20" Luggage (in Slate Green or Ink Black) worth \$320 (“Gift”) and a one-time \$50 bill rebate (“Rebate”)** if he/she fulfils all the following:
 - a. Be the **first 600 customers** to sign up or renew via self-help online channels for a **thirty-six (36) months** Senoko Energy residential electricity price plan (“Senoko Energy Plan”) within the Promotion Period
 - b. Apply the Promo Code **“GIROLTF50SL”** (“Promo Code”) at checkout page, prior to completing the new sign up or renewal process
 - c. Successfully sets up payment for the Senoko Energy Plan on a **recurring basis through GIRO**, by the relevant stipulated dates in Table 1 below
 - d. **retain GIRO recurring payment arrangement** throughout the full contractual period, or up to the next renewal with Senoko Energy, whichever is applicable

Sign Up Period	Recurring Set Up Date	Estimated Period to Receive Gift & Rebate
30 Mar - 14 Apr 2025	31 May 2025	Between Aug – Dec 2025

Table 1- Recurring Payment Set-Up Dates

8. The Gift is available in two colors (Slate Green or Ink Black), subject to the availability of stocks and to be redeemed on a ‘first-come, first-served’ and while stocks last basis.
9. An eligible Senoko Energy customer who has fulfilled the requirements above shall receive:

- a. **a redemption email to collect Gift from the redemption centre.** Redemption email will be sent to the customer within 30 working days after the issuance of customer's third (3rd) billing, based on the start date of the new Senoko Energy contract
 - b. **one-time \$50 bill rebate,** to be reflected on the customer's third (3rd) billing, based on the start date of the new Senoko Energy contract
10. The Gift must be redeemed within one month or as per the redemption period specified in the redemption email. Any unredeemed Gift will be forfeited, and no correspondence or claims will be entertained in the event of such forfeiture. A customer whose Gift has been forfeited shall not be entitled to any payment or compensation whatsoever from Senoko Energy.
11. If a customer is unable to redeem the Gift in person, an authorization letter must be presented at the redemption centre managed by Short-Q Private Limited. Some personal data provided by the customer will be disclosed to Short-Q Private Limited, for the sole purpose of administering the Gift.
12. Customers must complete the full contractual period to be eligible for the Gift and Rebate. Early termination of the contract may result in the Gift and Rebate being revoked.
13. If the Eligible Customer's bill with Senoko Energy is lower than the Rebate amount, the balance Rebate shall be carried forward and applied to subsequent bills until all Rebate has been utilised.
14. In the event of early termination of Senoko Energy Plan by customer of Senoko Energy, no portion of any payments of any kind whatsoever previously provided to customer (including but not limited to rebates) shall be owed or be repayable to customer.
15. The Gift's warranty shall be subjected to [Samsonite Warranty Policy](#).
16. Senoko Energy is not an agent of Samsonite. Any dispute regarding the quality or service standard must be resolved directly with Samsonite. Senoko Energy will not assume any liability or responsibility for the acts of the merchants or any defects in products or services offered in this promotion.
17. The Gift and Rebate are strictly non-exchangeable, non-refundable, and non-redeemable for cash or credit or otherwise
18. Standard terms and conditions of Senoko Energy, and product terms governing the electricity price plan applies.
19. Under uncontrollable and unforeseen circumstances, Senoko Energy reserves the absolute right to replace the Gift with another comparable model or product that is of same recommended retail value.
20. Senoko Energy reserves the right to vary, modify, add or delete any of these terms and conditions, including terminating, shortening, extending or withdrawing the Promotion, without prior notice or reason.