



Senoko Energy 2022 Luggage Promotion (“Promotion”) Terms and Conditions

1. The campaign period for this promotion is between 14 July and 14 August 2022, or while stocks last.
2. To be eligible to receive a complimentary 20-inch luggage worth S\$289 from American Flyer, Senoko Energy customers must during the Promotion period:
 - a. Sign up for one of Senoko Energy's 24-month electricity plans or renew their contract on one of Senoko Energy's 24-month electricity plans (LifePower24 or LifeGreen24).
 - b. Be the first 300 customers to use the promotional code (“promo code”) “SNKTRAVEL20” when signing up or renewing.
3. Senoko Energy customers who have fulfilled the requirements of the Promotion during the campaign period will receive a redemption email within three weeks from the customer's new Senoko Energy contract start date. This email will have instructions on how to redeem the complimentary luggage.
4. The Promotion is limited to one redemption per customer.
5. The luggage is available in four different colours (Lime, Yellow, Navy and Dark Green), subject to the availability of stocks and is to be redeemed on a “first-come, first-served” basis and “while stocks last”.
6. The complimentary luggage is an American Flyer (model number: 90810220) 20-inch luggage.
7. Complimentary luggage must be redeemed within one month of receiving the redemption email. Unredeemed luggage after the redemption period shall be forfeited.
8. The Promotion is not valid in conjunction with other Senoko Energy bank promotions, offers or referral programme, unless otherwise stated.
9. The gift is non-exchangeable, non-refundable and non-redeemable for cash.
10. In the event a customer is unable to redeem the luggage in person, an authorisation letter must be presented to the staff at the redemption centre.
11. Senoko Energy is not an agent of American Flyer. Any dispute regarding the quality or service standard must be resolved directly with American Flyer. Senoko Energy will not assume any liability or responsibility for the acts of the merchants or any defects in products or services offered in the promotion.
12. Senoko Energy reserves the right to withdraw and/or amend the terms at its discretion without any prior notice.