

Senoko Energy #NationalSingletMonth Campaign Social Contest 2024

Terms and Conditions

- 1. These terms and conditions ("Terms and Conditions") shall apply to the "Senoko Energy #NationalSingletMonth Campaign Social Contest 2024" ("Contest") organised by Senoko Energy Supply Pte Ltd (the "Organiser").
- 2. By registering or taking part in this Contest, you agree to be bound by these Contest Terms and Conditions and the decisions of the Organiser in relation to and in connection with this Contest.

Qualifying Period

3. The participating period is from 16 July 2024 to 15 August 2024, both days inclusive, or otherwise modified. Any entries submitted after the cut-off period will not be considered.

Eligibility

- 4. The Contest is only open to all participants above the age of 18 years with a permanent residential address in Singapore. No third-party entries, bulk entries, or entries submitted by agents will be accepted.
- 5. To enter the Contest:
 - i. Participants must take a video or photo of them wearing their favourite singlet and showcasing a creative way to save energy at home or anywhere else, hashtag #NationalSingletMonth and post it on Facebook, Instagram or TikTok. They must follow Senoko Energy's social media page(s) and tag 2 friends in their post. Their social media profile must be made public so their entry can be viewed by Senoko Energy.
- 6. Each participant is limited to one (1) entry in accordance with their social media account. Entries will be disqualified if profiles are determined to be fake accounts or spambots.
- 7. The following categories of people are not eligible to participate in the Contest:
 - i. All permanent and/or contract employees ("Employees") of the Organiser and their immediate family members (i.e. spouses, children, parents, siblings) ("Immediate Family Members").
 - ii. All agencies and/or service providers engaged by the Organiser (including but not limited to advertising agencies, promotions agencies, printing companies, event management agencies, and any persons assisting or who are involved in the Contest) and their Employees and Immediate Family Members.
- 8. The Organiser has the absolute discretion to determine the eligibility of Participants. Such determination shall be final and conclusive, and the Organiser is not obliged to give any

reason for its determination.

- 9. The Organiser accepts no responsibilities for entries not successfully completed due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.
- 10. Entries must be submitted by the deadline stated in the terms and conditions outlined here, with all time stated is in **Singapore Time, UTC +08:00**. The Organiser reserves the right to amend the deadline at any time without prior notice. All entries received thereafter will automatically be disqualified. Proof of submission is not considered proof of delivery to or receipt of such entry. Furthermore, the Organiser shall have no liability for any submission that is lost, intercepted, or not received by the Organiser.

Prize

- 11. There will be one (1) Winner in total. The Winner for the Contest will be chosen based on the most creative entry as determined by Senoko Energy's representative from the Marketing and Commercial team on 20 August 2024 ("Winner Selection Date").
- 12. The Winner will receive a return flight (with carbon offset) for 2 to Cairns, Australia and a 6-day eco-tour package and accommodation at Cairns and Great Barrier Reef. Prize package includes travel insurance for both travellers.
- 13. The Prize is strictly non-negotiable, non-transferable, and non-exchangeable for cash in part or in full.
- 14. The Winner shall be notified through their preferred social media messaging platform and email address (if provided) by 20 August 2024 ("Winners Announcement Date"). All information gathered will be used to verify the winners' eligibility and some personal data provided by you will be disclosed to, Safe2Travel for the purpose of administering and delivering the Prize.
- 15. The Organiser reserves the right to disqualify the winner after announcement due to any ineligibility of the winner. If a winner cannot be contacted or does not respond within four (4) working days of the Winners Announcement Date, the prize notification will be invalid, and the winner forfeits all rights to any prize. In the event any Winner is disqualified or forfeited, the Organiser will select a replacement Winner, who must respond within three (3) working days upon contacting. This process will continue until a selected Winner responds and accepts the Prize.
- 16. The Winner must accept the Prize by 27 August 2024, 2359 hours, and travel by 31 December 2024.
- 17. The Organiser and Safe2Travel will agree with the Winner on a travel date to redeem the Prize.
- 18. Prizes that are not redeemed by 31 December 2024 will be forfeited. No correspondence or claims will be entertained in the event of such forfeiture. A Participant whose prize has been forfeited shall not be entitled to any payment or compensation whatsoever from the Organiser.
- 19. The Winner shall be responsible for all ancillary and additional costs arising from the use of the Prize, insofar as these are not specifically indicated as part of the Prize.

Use of Personal Information

- 20. Participants are required to be able to submit all necessary requested information when asked by official representative(s) of the Organiser. Data of each participant will be collected, stored and processed for the purposes of administering and assessing this Contest. Except as otherwise stated in these Contest Terms and Conditions, personal information collected in connection with this Lucky Draw will be used in accordance with Senoko Energy's Legal and privacy notice. Any communication or information transmitted to the Organiser or otherwise is and will be treated as non-confidential and non-proprietary.
- 21. Participants grant the Organiser the rights necessary for collection, distribution and public display of any content submitted as part of this Contest and hereby grants the Organiser the perpetual right to exclusively, royalty-free and without limitation freely use, modify, edit, copy, reproduce, distribute, broadcast, translate, create derivative works from, alter and publicly display or publish any such intellectual property rights, for whatever purpose, in any form or medium, either on this website or elsewhere, whether promotional or in other activities or events arranged by the Organiser, whether locally or worldwide.
- 22. The participant may also be required to star in promotional campaigns after the winner is announced, which may or may not include videos, photos and audio clips.
- 23. Participants agree that the Organiser shall not be responsible or liable for any losses, damages or injuries of any kind resulting from participation in the campaign or any campaign-related activity.
- 24. The Organiser shall have no obligation (express or implied) to use any name/content submitted, or to otherwise exploit any name/content submitted or, if commenced, to continue the distribution or exploitation thereof, and the Organiser may at any time abandon the use of any name/content submitted for any reason, with or without legal justification or excuse, and participants shall not be entitled to any damages or other relief by reason thereof.
- 25. By accessing our website www.SenokoEnergy.com, our Facebook, Instagram and TikTok page, mobile site or our flash banners, participants agree to be bound by these Terms and Conditions as well as Senoko Energy's Privacy Policy located at https://www.senokoenergy.com/legal-notice.
- 26. The Organiser reserves the right to suspend, cancel or amend the Lucky Draw (including but not limited to replacing the Prize with one or more items of similar value) and/or review and revise these terms and conditions at any time without giving prior notice. By continuing to take part in the Contest subsequent to any revision of these terms and conditions, each participant shall be deemed to have agreed to any such new or amended terms. All decisions of the Organiser are final and binding in all respects.
- 27. Standard terms and conditions of Senoko Energy apply.