



Smart Rewards Feb 2025 – Senoko Energy x Pelago – Universal Studios Singapore (USS) Tickets
Lucky Draw

Terms and Conditions

1. This Lucky Draw (the “Lucky Draw”) is organised by Senoko Energy Supply Pte Ltd (the “Organiser”).
2. By registering or taking part in this Lucky Draw, you agree to be bound by these Lucky Draw Terms and Conditions and the decisions of the Organiser in relation to and in connection with this Lucky Draw.

Qualifying Period

3. The qualifying is from **27 Feb to 4 March 2025**, both days inclusive or otherwise modified. Any entries submitted after this period will not be considered.

Eligibility

4. The Lucky Draw is only open to all participants above the age of 18 years with a permanent residential address in Singapore. Submitting an entry automatically means that you agree to abide by these Terms and Conditions. No third-party entries, bulk entries, or entries submitted by agents will be accepted. Employees of Senoko Energy and other associated companies are not eligible to participate in this Lucky Draw.
5. To enter the Lucky Draw:
 - a. Eligible participants will need to answer all questions in the questionnaire and must submit their entries within the Lucky Draw period. The link to the questionnaire will be sent to the registered email addresses of Senoko Energy’s customers that has given marketing consent to do.
 - b. Each participant is limited to one (1) entry in accordance with the customer ID.
 - c. Participant’s Senoko Energy account must be active during the Lucky Draw period.
6. Lucky Draw entries will be disqualified if profiles are determined to be fake accounts or spambots. Entries must be submitted by the deadline stated in the terms and conditions outlined here, with all time stated in **Singapore Time, UTC +08:00**. The Organiser reserves the right to amend the deadline at any time without prior notice. All entries received after the deadline will automatically be disqualified. Proof of submission is not considered proof of delivery or receipt of such entry. Furthermore, the Organiser shall have no liability for any submission that is lost, intercepted, or not received by the Organiser.
7. The Organiser accepts no responsibilities for entries not successfully completed due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.
8. Participants agree that the Organiser shall not be responsible or liable for any losses, damages or injuries of any kind resulting from participation in the campaign or any campaign-related activity.

Prize

9. 10 winners will be randomly selected from qualified entries submitted during the Lucky Draw duration. Each winner will receive the prize of \$298 worth of Pelago Gift card, which can only be used to redeem the USS Admission tickets for two (2) adults (worth \$85 each) and two (2) child (worth \$64 each).
10. **The Lucky Draw will be conducted on 5 March 2025**, witnessed by appointed external auditor. Winners will be notified via email and/or phone call by Senoko Energy within two (2) working days from the draw date.
11. Winners will need to respond to the Organiser and acknowledge the winner notification within three (3) calendar days. Failing which, the winner notification shall expire and the winner shall be disqualified. In the event any winner is disqualified, the Organiser may decide whether a replacement winner should be selected. The Organiser's decision will be final and non-negotiable.
12. The prize will be valid for redemption up to 30 Jun 2025, and further subject to all terms and conditions as set by Pelago (<https://pages.pelago.com/senokouss25>) and USS organisers. Failing to redeem will result in prize forfeiture and no compensation or replacement will be offered.
13. All information gathered including personal data provided by winners will be used to verify the winners' eligibility for the purposes of processing and administering the Prize.
14. The prize is strictly non-negotiable, non-transferable, and non-exchangeable for cash in part or in full.
15. Each Winner shall be responsible for all ancillary and additional costs arising from the use of the Prize, insofar as these are not specifically indicated as part of the Prize.

Use of Personal Information

16. Participants must be able to submit all necessary requested information when asked by official representative(s) of the Organiser, failing which, they will be deemed to be ineligible. Data of each participant will be collected, stored and processed for the purposes of administering and assessing this Lucky Draw. Except as otherwise stated in these Lucky Draw Terms and Conditions, personal information collected in connection with this Lucky Draw will be used in accordance with Senoko Energy's [legal and privacy notice as set out in the hyperlink herein](#). Any communication or information transmitted to the Organiser will be treated as non-confidential and non-proprietary.
17. Participants grant the Organiser the rights necessary for collection, distribution and public display of any content submitted as part of this Lucky Draw, and hereby grant the Organiser the perpetual right to exclusively, royalty-free and without limitation freely use, modify, edit, copy, reproduce, distribute, broadcast, translate, create derivative works from, alter and publicly display or publish any such intellectual property rights, for whatever purpose, in any form or medium, either on this website or elsewhere, whether promotional or in other activities or events arranged by the Organiser, whether locally or worldwide.
18. The winners may also be required to star in promotional campaigns after the winners are announced. Such promotional campaigns may include and are not limited to videos, photos and audio clips.
19. The Organiser shall have no obligation (express or implied) to use any name/content submitted, or to continue the distribution thereof, and the Organiser may at any time abandon

the use of any name/content submitted for any reason, with or without legal justification or excuse, and participants shall not be entitled to any damages or other relief by reason thereof.

20. By participating in this Lucky Draw, participants agree to be bound by these Terms and Conditions as well as Senoko Energy's Privacy Policy located at <https://www.senokoenergy.com/legal-notice>.
21. The Organiser reserves the right to suspend, cancel or amend the Lucky Draw (including but not limited to replacing the prize with one or more items of similar value) and/or review and revise these terms and conditions at any time without giving prior notice. By continuing to take part in the Lucky Draw after any revision of these terms and conditions, each participant shall be deemed to have agreed to any such new or amended terms. All decisions of the Organiser are final and binding in all respects.
22. If you are a staff of the Organiser, or any other associated companies, you will not be eligible to win the prizes.
23. These Terms and Conditions are governed by Singapore law. Parties agree to undergo compulsory mediation with the Singapore Mediation Centre in the event of any dispute.