

HUAT's Your Name x Senoko Energy Customers Giveaway

Terms and Conditions

- 1. This giveaway (the "Giveaway") is organised by Senoko Energy Supply Pte Ltd (the "Organiser").
- 2. The Giveaway is only open to all participants above the age of 18 years with a permanent residential address in Singapore. Submitting an entry automatically means you are agreeing to abide by these terms and conditions. No third-party entries, bulk entries, or entries submitted by agents will be accepted.
- 3. The Giveaway period is from **2 January 2025 to 7 January 2025**, both days inclusive, or otherwise modified. Any entries submitted after the cut-off period will not be considered. To enter the Giveaway:
 - i) Participants must be an existing Senoko Energy customer with a valid and active account number.
 - ii) Each participant or account number is limited to one (1) submission.
- 4. The Organiser reserves the right to remove or reject, at its sole and absolute discretion, any submission deemed offensive, inappropriate, violative of law, unsuitable in any other manner or that does not comply with the Giveaway Terms and Conditions. The Organiser is not required to provide any explanation for the rejection.
- 5. The first eight hundred and eighty-eight (888) customers will be carefully selected from qualified submissions based on the availability of the bespoke red packets during the Giveaway duration. Each successful customer will receive the prize of:
 - a. A Fortune Set, each comprising a set of calligraphed red packets featuring the preferred surname or 福 (fú) blessing, and a 福 (fú) Chun Lian.
- 6. The giveaway prize is strictly non-negotiable, non-transferable, and non-exchangeable for cash in part or in full.
- 7. The Organiser accepts no responsibilities for entries not successfully completed due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.
- 8. Giveaway entries will be disqualified if profiles are determined to be fake accounts or spambots. Entries must be submitted by the deadline stated in the terms and conditions outlined here, with all time stated is in **Singapore Time, UTC +08:00**. The Organiser reserves the right to amend the deadline at any time without prior notice. All entries received thereafter will automatically be disqualified. Proof of submission is not considered proof of delivery to or receipt of such entry. Furthermore, the Organiser shall have no liability for any submission that is lost, intercepted, or not received by the Organiser.

- 9. Participants are required to be able to submit all necessary requested information when asked by official representative(s) of the Organiser. Data of each participant will be collected, stored and processed for the purposes of administering and assessing this Giveaway. Except as otherwise stated in these Giveaway Terms and Conditions, personal information collected in connection with this Giveaway will be used in accordance with Senoko Energy's <u>legal and privacy notice</u>. Any communication or information transmitted to the Organiser or otherwise is and will be treated as non-confidential and non-proprietary.
- 10. The 888 winners will be notified via email directly on **13 January 2025**, or at the Organiser's sole and absolute discretion, whose decision will also be final and non-negotiable. All information gathered including personal data provided will be used to verify the winners' eligibility for the purpose of processing and administering the Prize.
- 11. The Organiser shall not be held liable for any mail, correspondence, or notices that are undelivered or returned due to inaccurate, incomplete, or outdated customer information provided to the Organiser. It is the customer's responsibility to ensure their contact information, including mailing address, is accurate and up to date. The Organiser is not obligated to resend any mail that has been returned or deemed undeliverable.
- 12. Participants grant the Organiser the rights necessary for collection, distribution and public display of any content submitted as part of this Giveaway, and hereby grants the Organiser the perpetual right to exclusively, royalty-free and without limitation freely use, modify, edit, copy, reproduce, distribute, broadcast, translate, create derivative works from, alter and publicly display or publish any such intellectual property rights, for whatever purpose, in any form or medium, either on this website or elsewhere, whether promotional or in other activities or events arranged by the Organiser, whether locally or worldwide.
- 13. Participants agree that the Organiser shall not be responsible or liable for any losses, damages or injuries of any kind resulting from participation in the campaign or any campaign-related activity.
- 14. The Organiser shall have no obligation (express or implied) to use any name/content submitted, or to otherwise exploit any name/content submitted or, if commenced, to continue the distribution or exploitation thereof, and the Organiser may at any time abandon the use of any name/content submitted for any reason, with or without legal justification or excuse, and participants shall not be entitled to any damages or other relief by reason thereof.
- 15. By accessing our website www.SenokoEnergy.com, our Facebook and Instagram page, mobile site or our flash banners, participants agree to be bound by these Terms and Conditions as well as Senoko Energy's Privacy Policy located at https://www.senokoenergy.com/legal-notice.
- 16. The Organiser reserves the right to suspend, cancel or amend the Giveaway (including but not limited to replacing the price with one or more items of similar value) and/or review and revise these terms and conditions at any time without giving prior notice. By continuing to take part in the Giveaway subsequent to any revision of these terms and conditions, each participant shall be deemed to have agreed to any such new or amended terms. All decisions of the Organiser are final and binding in all respects.
- 17. The winners may also be required to participate in promotional campaigns as a condition to receive the prize. These campaigns may include, but are not limited to, videos, photos, and audio clips. The Organiser reserves the right to disqualify any winners who refuse to be featured in such campaigns and may replace winners at our sole discretion. If you are a staff of the Organiser, ABAD PTE LTD, Playmakers Singapore, and other associated companies,

you wi	ll not	be	eligible	to	win	the	prizes.
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18. Standard terms and conditions of Senoko Energy apply.